NATURE & RÉSIDENCE Loisirs

CAMPING LE SOLEIL D'OR ***

GENERAL RENTAL CONDITIONS 2027

PITCHES

1 - Inscription
All inscriptions should be accompanied by the payment of 25% (down payment) and the reservation cost of 15 euros.

2 - Reservation
Your final reservation will be confirmed by the campsite by post or by e-mail. You will have to pay the final balance of your holiday on arrival at the campsite. Any modifications should have been notified before you arrive.

3 – Number of participants
The number of participants cannot be modify without writing agreement of the camping. The camping can refuse those people, included children.

4 – Cancellation of the stay
1. Modification of your reservation **:**
Any modification concerning your booking can be made without fees, subject to availabilities.
All modification regarding the dates of your stay must be hand-written and only for the current year.
Without message from you indicating a report of your date of arrival, the mobil-home or the pitch can be rented again 24 hours after the date of arrival mentioned on the contract, therefore you will lost the benefit of your reservation.
2. Services not used **:**
Any stay suspended or shorten (late arrival, early departure) decided by yourself cannot be reimbursed.
3. Cancellation due to the Camping **:**
In case of cancellation due to the camping, except in case of force majeure, the stay will be completely reimbursed. However, this cancellation cannot give rise to payment of damages.
4. Cancellation due to the client **:**
Any cancellation of a booking must be made in writing (with proof of delivery) at your campsite. The reimbursement is made after deduction of the amounts which are below:
More than 30 days before the date of the beginning of the stay: the deposit paid will be kept by the campsite.
Less than 30 days before the date of the beginning of the stay: 100% of the amount of the stay will be kept by the campsite.

5 - Pets
(1 animal per pitch)
Your pet is permitted except 1st and 2nd categories onto the site on a lead, following the presentation of their vaccination certificate and their identity number.
Pets must not be left alone on the pitch.

MOBIL-HOME

1 - Inscription
All bookings must be accompanied by a deposit of 25% of the mobile home rental price, as well as the reservation fee (€10 per stay for online bookings / €15 per stay for phone bookings for stays of less than 7 days).

1 – Duration of the stay
Minimum stay requirements may apply depending on the period and availability. The day of arrival is specified on reservation (Saturday, Sunday or Wednesday). The availability of the dates of your stay will be confirmed. Arrivals are done between 4pm and 7pm (if you are going to be later, please let us know). Departures are from 9am until 10am (at the latest).

2 - Reservation
Your final reservation will be confirmed by the campsite by post or by e-mail. You will have to pay the total cost of your stay here, 30 days before your arrival date. If this not done, the reservation could be considered cancelled and we will keep the deposit that you have paid.

4 – Number of participants
The number of participants must correspond to the number of people indicated on the booking form, included children.
The camping can refuse people who are too many.

5 – Cancellation of the stay
1. ***Modification of your reservation***
Any modification concerning your booking can be made without fees, subject to availabilities and only for the current year. All modification regarding the dates of your stay must be hand-written. Without message from you indicating a report of your date of arrival, the mobil-home or the pitch can be rented again 24 hours after the date of arrival mentioned on the contract, therefore you will lost the benefit of your reservation.
2. Service not used **:**
Any stay suspended or shorten (late arrival, early departure) decided by yourself cannot be reimbursed.
3. Cancellation due to the camping **:**
In case of cancellation due to the camping, except in case of force majeure, the stay will be completely reimbursed. However, this cancellation cannot give rise to payment of damages.
4. Cancellation due to the client **:**
Any cancellation of a booking must be made in writing (with proof of delivery) at your campsite. The reimbursement is made after deduction of the amounts which are below :
More than 30 days before the date of the beginning of the stay: the deposit paid will be kept by the campsite.
Less than 30 days before the date of the beginning of the stay: 100% of the amount of the stay will be kept by the campsite.

6 – Caution
At the beginning of your stay, you will be asked to pay a deposit of 200 euros. This deposit is taken as a precaution, and is returned to you assuring that you have not damaged the mobile home or left it untidy at the end of your stay. Deductions will also be made, if there is any- thing found missing. The cleaning of the mobile home is the responsibility of the tenant. At the end of your stay you must ensure the mobile home is clean, if it is not clean enough a minimum of 70.00 € will be deduced from your deposit.

7 – Pets
(1 animal per pitch)
Your pet is permitted only after autorisation from direction, except 1st and 2nd categories onto the site on a lead, following the presentation of their vaccination certificate and their identity number.
Pets must not be left alone on the pitch or in the mobil-home.

GENERAL RULES

1 – Rules inside the Campsite
In order to ensure you a pleasant stay, rules on the campsite are available from the campsite reception. Taking time to get to know the rules in order to respect them would be appreciated.

2 – Responsability
SAS SE LE VIEUX MOULIN will not take any responsibility regarding items stolen, lost or damaged of any nature, during or after your time here on the campsite. The management is only responsible for the objects deposited at the reception. Personal luggage insurance is obligatory

3 – Local Taxe
Tax de séjour is put in place by the municipalities, is not included in our tarifs.

4 – VAT
Our prices are inclusive of French VAT at 10%. However, should this be increased, you will be asked to pay the difference.

5 – Information
More information will be provided about the campsite on your arrival. The management have the right, to change any of the services indicated.

6 – Holidays cancellation
The campsite offers you optional Cancellation and Interruption insurance in your rental contract. Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campez Couvert insurance.
In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available at www.campez-couvert.com or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.

7 – Aquatic Space
Shorts are not allowed at the swimming pool.

8 – Image
You allow « SE LE SOLEIL D'OR" and any person that "SE LE SOLEIL D'OR" wish stand in for photograph, record or film you during your stay at camping du SOLEIL D'OR at vendays-Montalivet and for use these images, sounds, videos and recordings on any media (especially on websites or web pages of Camping du Soleil d'Or – including facebook and Instagram – on communication mediums and on travel or tourist guides).
This authorization applies to you and people accommodated with you. Its only goal is to guarantee promotion and organization of the camping du Vieux Moulin and cannot in any way damage your reputation. This authorization is granted without charge, for any country and for 5 years.

9 – It and liberty
Information that you communicate to the camping during your reservation don't be given to any third party. These information will be considered by SE LE SOLEIL D'OR – Camping du Soleil d'Or as confidential. They will be used only by our services, for your booking and to reinforce, personalize communication and services offered to clients depending on your hobbies and interests.
In accordance with data protection act (6th January 1978), you have access, rectification and opposition rights to your own personal data. Request can be made by post to the following address specify your name, first name and address :
Camping du Soleil d'Or
32 Bis Bd du Front de Mer – 33930 VENDAYS_MONTALIVET
Siret : 95202192100012

10 – Mediation
In case of litigation and after bring a claim to "customer" service of the camping, any client of the camping is able to call on a mediator within one year maximum of the date of written complaint, by registered letter with acknowledgement of receipt to manager.
Contact details of the mediator are : CM2C
By internet : www.cm2c.net
By post : 14 rue St Jean - 75017 PARIS
Phone : +33 (0)06 09 20 48 86

Signature preceded by the words
"Read and approved":