



INTERNAL REGULATIONS

32 BIS BD DU FRONT DE MER - 33930 MONTALIVET - +33 (0)5 56 09 31 37 - info@campinglesoleildor.com - www.campinglesoleildor.com

1. CONDITIONS FOR ENTRY AND STAY

TO BE PERMITTED TO ENTER, SET UP OR STAY ON A CAMPING PITCH, YOU MUST HAVE RECEIVED AUTHORISATION FROM THE MANAGER OR THEIR REPRESENTATIVE. THEY HAVE THE OBLIGATION TO ENSURE THAT THE CAMPING PITCH IS WELL KEPT AND IN GOOD ORDER, AND THAT THESE REGULATIONS ARE RESPECTED.

STAYING ON THE CAMPING PITCH IMPLIES YOU ACCEPT THE PROVISIONS OF THESE REGULATIONS AND UNDERTAKE TO COMPLY WITH THEM. NO ONE MAY TAKE UP RESIDENCE THERE.

2. DETAILS OF THE POLICY

PURSUANT TO ARTICLE R. 611-35 OF THE FRENCH CODE OF ENTRY AND RESIDENCE OF FOREIGN NATIONALS AND THE RIGHT OF ASYLUM, THE MANAGER IS REQUIRED TO HAVE AN INDIVIDUAL POLICY FORM COMPLETED AND SIGNED BY THE FOREIGN NATIONAL CUSTOMER UPON ARRIVAL. THE FORM MUST CONTAIN IN PARTICULAR :

1° FIRST NAME AND SURNAME ; 2° DATE AND PLACE OF BIRTH ; 3° NATIONALITY ; 4° HABITUAL RESIDENCE.

CHILDREN UNDER THE AGE OF 15 MAY BE INCLUDED ON ONE OF THE PARENTS' FORMS.

MINORS WHO ARE NOT ACCOMPANIED BY THEIR PARENTS OR AN AUTHORISED GUARDIAN SHALL NOT BE ADMITTED.

3. SETTING UP

OUTDOOR ACCOMMODATION AND RELATED EQUIPMENT MUST BE SET UP ON THE INDICATED PITCH IN ACCORDANCE WITH THE INSTRUCTIONS GIVEN BY THE MANAGER OR THEIR REPRESENTATIVE.

4. WRISTBAND

FOR YOUR SAFETY, PLEASE WEAR THE WRISTBAND AT ALL TIMES DURING YOUR STAY.

5. RECEPTION DESK

OPEN FROM **9 AM TO 12:30 PM** AND **3 PM TO 6 PM** (IN LOW SEASON) AND FROM **9 AM TO 12:30 PM** AND **3 PM TO 8 PM** (IN HIGH SEASON).

AT THE RECEPTION DESK YOU WILL FIND COMPREHENSIVE INFORMATION ABOUT THE SERVICES AT THE CAMPSITE, FOOD AND DRINK FACILITIES, SPORTS FACILITIES, TOURIST ATTRACTIONS IN THE SURROUNDING AREA AND VARIOUS ADDRESSES THAT YOU MAY FIND USEFUL.

WE HAVE A SYSTEM FOR RECEIVING AND PROCESSING COMPLAINTS AVAILABLE TO CUSTOMERS.

IN CASE OF EMERGENCY, CUSTOMERS CAN CONTACT MANAGEMENT ON **+33 (0)6 47 13 08 94**.

6. SIGNAGE

THESE INTERNAL REGULATIONS ARE DISPLAYED AT THE RECEPTION DESK. THEY WILL BE GIVEN TO ANY CUSTOMER REQUESTING THEM.

THE PRICES OF THE VARIOUS SERVICES SHALL BE GIVEN TO CUSTOMERS IN ACCORDANCE WITH THE CONDITIONS LAID DOWN BY ORDER OF THE MINISTER FOR CONSUMER AFFAIRS AND CAN BE FOUND AT THE RECEPTION DESK.

7. DEPARTURE PROCEDURE

CUSTOMERS ARE KINDLY REQUESTED TO INFORM THE RECEPTION DESK OF THEIR DEPARTURE THE DAY BEFORE.

CUSTOMERS INTENDING TO LEAVE BEFORE THE RECEPTION DESK OPENS MUST PAY FOR THEIR STAY THE DAY BEFORE.

8. NOISE AND SILENCE/ANIMALS

CUSTOMERS ARE KINDLY REQUESTED TO AVOID MAKING ANY NOISE OR HAVING DISCUSSIONS THAT MIGHT DISTURB THEIR NEIGHBOURS. SOUND DEVICES MUST BE ADJUSTED ACCORDINGLY. DOOR AND BOOT LOCKS SHOULD BE AS UNOBTRUSIVE AS POSSIBLE.

DOGS AND OTHER ANIMALS ARE PERMITTED (EXCEPT IN THE LODGES) WITH A VALID VACCINATION CERTIFICATE AND THEIR STAY IS SUBJECT TO THEIR WEARING AN IDENTIFICATION COLLAR OR TATTOO. ONLY PETS ARE ALLOWED. 1ST AND 2ND CATEGORY DOGS ARE FORBIDDEN. THEY MUST NOT BE LEFT TO ROAM FREE AT ANY POINT. THEY MUST NOT BE LEFT AT THE CAMPING, EVEN IN A CAGE, IF THEIR OWNERS WHO ARE CIVILLY RESPONSIBLE FOR THEM ARE NOT THERE. PEOPLE MUST WALK THEIR DOGS OUT OF THE CAMPSITE. IF THEIR ANIMAL HAPPENS TO DROP EXCREMENTS ON THE GROUND, PLEASE PICK THEM UP AND PUT THEM ON THE BINS.

THE MANAGER ENSURES THEIR CUSTOMERS ENJOY A QUIET STAY WHEREBY THERE MUST BE COMPLETE SILENCE BETWEEN **11.30 PM AND 7.30 AM**. NO VEHICLES WILL BE ALLOWED TO LEAVE BEFORE **7.30 AM** EXCEPT IN EXCEPTIONAL CASE.

9. VISITORS

AFTER HAVING BEEN AUTHORISED BY THE MANAGER OR THEIR REPRESENTATIVE, VISITORS MAY BE ADMITTED TO THE CAMPSITE AND SHALL REMAIN UNDER THE RESPONSIBILITY OF THE CAMPER THEY ARE VISITING.

CUSTOMERS CAN MEET ONE OR MORE VISITORS AT THE RECEPTION DESK. THE SERVICES AND FACILITIES OF THE CAMPSITE ARE ACCESSIBLE TO VISITORS. HOWEVER, A FEE MAY BE CHARGED FOR THE USE OF THESE FACILITIES, WHICH MUST BE PAID AT THE ENTRANCE TO THE CAMPSITE OR AT THE RECEPTION DESK.

VISITORS' CARS ARE NOT ALLOWED IN THE CAMPSITE.

10. VEHICLE TRAFFIC AND PARKING

VEHICLES INSIDE THE CAMPSITE MUST OBSERVE A SPEED LIMIT OF 10 KM/H. TRAFFIC IS PERMITTED FROM **7.30 AM TO 11.30 PM**.

ONLY VEHICLES BELONGING TO CAMPER STAYING AT THE CAMPSITE ARE ALLOWED TO BE DRIVEN ON THE CAMPSITE.

PARKING IS STRICTLY PROHIBITED ON THE PITCHES USUALLY USED FOR ACCOMMODATION UNLESS A PARKING SPACE HAS BEEN PROVIDED FOR THIS PURPOSE. PARKING MUST NOT IMPEDE TRAFFIC OR PREVENT NEW CUSTOMERS ARRIVING FROM SETTING UP.

THERE IS AN AUTOMATIC BARRIER AT THE ENTRANCE TO THE CAMPSITE THAT OPERATES WITH A CARD GIVEN TO YOU AT RECEPTION ON THE DAY OF ARRIVAL FOR THE DURATION OF YOUR STAY. IN THE EVENT OF LOSS, THE CUSTOMER WILL BE CHARGED A SUM OF €20. THE CARD IS TO BE RETURNED ON THE DAY OF DEPARTURE TO THE RECEPTION DESK OR, IN THE EVENT OF EARLY DEPARTURE AND IF THE RECEPTION DESK IS CLOSED, DEPOSITED IN THE LETTERBOX PROVIDED FOR THIS PURPOSE.

11. MAINTENANCE AND APPEARANCE OF THE FACILITIES

EVERYONE IS REQUIRED TO REFRAIN FROM ANY ACTION THAT COULD DETRACT FROM THE CLEANLINESS, HYGIENE AND APPEARANCE OF THE CAMPSITE AND ITS FACILITIES, PARTICULARLY SANITARY FACILITIES.

THROWING WASTEWATER ON THE GROUND OR IN THE GUTTERS IS PROHIBITED.

CUSTOMERS MUST EMPTY WASTEWATER INTO THE FACILITIES PROVIDED FOR THIS PURPOSE.

HOUSEHOLD REFUSE, WASTE OF ANY KIND AND PAPER MUST BE PLACED IN THE BINS.

WASHING IS STRICTLY PROHIBITED OUTSIDE THE CONTAINERS PROVIDED FOR THIS PURPOSE.

WASHING ANIMALS IN THE SANITARY FACILITIES AND WASHING VEHICLES IS PROHIBITED.

IF NECESSARY, LAUNDRY IS TO BE DRIED IN THE COMMUNAL DRYER. HOWEVER, IT IS TOLERATED CLOSE TO YOUR ACCOMMODATION BEFORE 10 AM, ON THE CONDITION THAT IT IS DISCREET AND DOES NOT DISTURB THE NEIGHBOURS. LAUNDRY MUST NEVER BE HUNG FROM TREES.

PLANTS AND FLOWERS MUST BE RESPECTED. IT IS FORBIDDEN TO DRIVE NAILS INTO TREES, CUT BRANCHES, OR PLANT ANYTHING.

MARKING OUT THE LOCATION OF A PITCH BY PERSONAL MEANS OR EXCAVATING THE GROUND IS PROHIBITED.

ANY REPAIR OF DAMAGE TO THE VEGETATION, FENCES, GROUND OR FACILITIES OF THE CAMPSITE WILL BE AT THE EXPENSE OF THE PERPETRATOR.

THE PITCH USED DURING THE STAY MUST BE MAINTAINED IN THE STATE IN WHICH THE CAMPER FOUND IT ON ENTERING THE PREMISES.

ANY KEYS TO MOBILE HOMES OR LODGES LOST DURING THE STAY WILL INCUR A CHARGE OF €20 COMPENSATION.

IN THE EVENT OF EARLY DEPARTURE AND IF THE RECEPTION DESK IS CLOSED, KEYS ARE TO BE LEFT IN THE LETTERBOX PROVIDED FOR THIS PURPOSE.

12. SECURITY

- FIRE

OPEN FIRES (WOOD, CHARCOAL, ETC.) ARE STRICTLY PROHIBITED.

CAMPING STOVES MUST BE KEPT IN GOOD WORKING ORDER AND MUST NOT BE USED IN DANGEROUS CONDITIONS.

IN THE CASE OF FIRE, INFORM MANAGEMENT IMMEDIATELY. FIRE EXTINGUISHERS CAN BE USED IF NECESSARY.

THERE IS A FIRST AID KIT AVAILABLE AT THE RECEPTION DESK.

- THEFT

THE MANAGEMENT IS RESPONSIBLE FOR ITEMS LEFT AT THE OFFICE AND HAS A GENERAL OBLIGATION TO SUPERVISE THE CAMPSITE.

CAMPERS REMAIN RESPONSIBLE FOR THEIR OWN FACILITIES AND MUST REPORT ANY SUSPICIOUS PERSONS TO THE SUPERVISOR.

CUSTOMERS ARE KINDLY REQUESTED TO TAKE THE USUAL PRECAUTIONS TO SAFEGUARD THEIR EQUIPMENT.

13. ALCOHOL AND NARCOTIC PRODUCTS

EXCESSIVE ALCOHOL OR DRUG CONSUMPTION IS STRICTLY FORBIDDEN WITHIN THE CAMPSITE GROUNDS.

ANY INFRINGEMENT OF THIS RULE WOULD RESULT IN AN IMMEDIATE TERMINATION OF THE RENTAL CONTRACT.

14. GAMES

NO VIOLENT OR DISRUPTIVE GAMES MAY BE ORGANISED IN THE VICINITY OF THE FACILITIES.

PARENTS MUST SUPERVISE THEIR CHILDREN AT ALL TIMES.

15. STORAGE

UNOCCUPIED EQUIPMENT MAY ONLY BE LEFT ON THE SITE AFTER AGREEMENT WITH THE MANAGEMENT AND ONLY ON THE INDICATED PITCH.

THIS SERVICE MAY BE SUBJECT TO A CHARGE.

16. INFRINGEMENT OF THE INTERNAL REGULATIONS

IN THE EVENT THAT A RESIDENT DISRUPTS THE STAY OF OTHER USERS OR FAILS TO COMPLY WITH THE PROVISIONS OF THESE INTERNAL REGULATIONS, THE MANAGER OR THEIR REPRESENTATIVE MAY, ORALLY OR IN WRITING, IF THEY DEEM IT NECESSARY, GIVE FORMAL NOTICE TO THE RESIDENT TO CEASE THE DISRUPTION. IN THE EVENT OF A SERIOUS OR REPEATED BREACH OF THE INTERNAL REGULATIONS AND AFTER FORMAL NOTICE BY THE MANAGER TO COMPLY WITH THEM, THE MANAGER MAY TERMINATE THE CONTRACT.

IN THE EVENT OF A CRIMINAL OFFENCE, THE MANAGER MAY CALL IN THE POLICE.